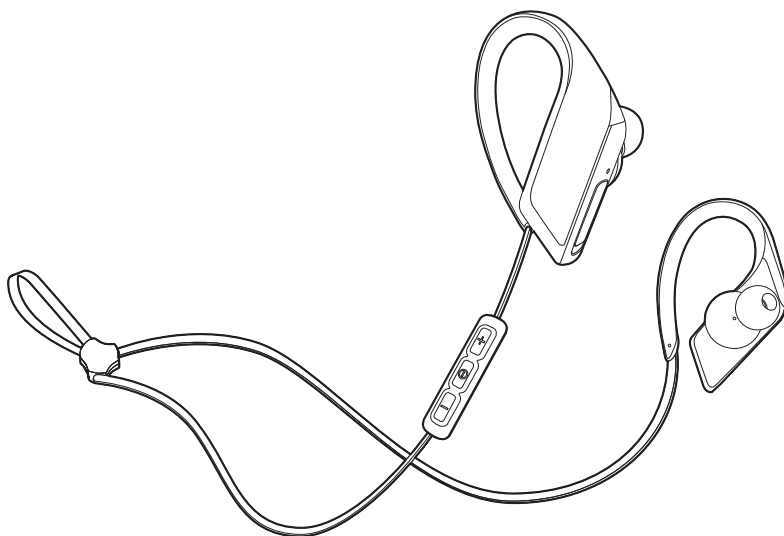


Panasonic®

Operating Instructions Digital Wireless Stereo Earphones

Model No. **RP-BTS35**



Thank you for purchasing this product.
Please read these instructions carefully before using this product, and save this manual for future use.

Safety precautions

■ Unit

WARNING:

To reduce the risk of fire, electric shock or product damage,

- Do not let water or other liquids drip or splash inside the unit.
- Do not expose accessories (USB charging cord) to rain, moisture, dripping or splashing.
- Do not place objects filled with liquids, such as vases, on accessories.
- Use the recommended accessories.
- Do not remove covers.
- Do not repair this unit by yourself. Refer servicing to qualified service personnel.

- Avoid using or placing this unit near sources of heat.
- Do not listen with this unit at high volume in places where you need to hear sounds from the surrounding environment for safety, such as at railroad crossings, and construction sites.
- Do not block the ventilation of this unit with items such as cloth for long periods of time while charging or while the power is on.

■ Earpieces

- Keep the earpieces out of reach of children to prevent swallowing.
- Securely attach the earpieces. If they are left in the ears after coming off, injury or sickness may be caused.

■ Allergies

- Discontinue use if you experience discomfort with the earphones or any other parts that directly contact your skin.
- Continued use may cause rashes or other allergic reactions.

■ Precautions for listening with the Earphones

- Excessive sound pressure from earphones and headphones can cause hearing loss.
- Do not use your earphones at a high volume. Hearing experts advise against continuous extended play.
- If you experience a ringing in your ears, reduce volume or discontinue use.
- Do not use while operating a motorised vehicle. It may create a traffic hazard and is illegal in many areas.
- You should use extreme caution or temporarily discontinue use in potentially hazardous situations.

This unit may receive radio interference caused by mobile telephones during use. If such interference occurs, please increase separation between this unit and the mobile telephone.

This unit is intended for use in moderate and tropical climates.

(Important) About water resistance

- Specifications for this unit are equivalent of IPX5 of IEC 60529.

■ About the IPX5 (liquid ingress protection level against water jet)

This unit is compatible to operate after water jet from nozzles approximately 12.5 L/min of room temperature tap water from every direction approximately 3 m from this unit for 3 minutes. Supplied USB charging cord is not water resistant.

Water resistance is not guaranteed under all conditions.

■ Cautions for using around water

Conform to following. Improper use may result in a malfunction.

- Securely close the USB lid.
- Do not open or close the USB lid with wet hands or when water droplets are on this unit. Doing so may cause malfunction such as terminal rusting with the water droplets.
- Do not connect and use a USB charging cord.

- Do not pour soap water or detergent, or immerse in water.
- Remove any hair, lint, sand, dust, etc., that may be attached to the rubber seal on the USB lid before closing.
- Leaving the device with water droplets in a cold region may result to malfunction such as the USB lid stuck closed.
- The sound may become smaller or distorted when water is accumulated in the earphones or microphone of this unit. Wipe this unit with dry soft cloth.
- When water enters inside this unit, stop using this unit, and contact the nearest Dealer or Service Centre. Malfunction due to exposure to water by improper handling by the customer will not be covered by the warranty. Supplied USB charging cord is not water resistant.

About Bluetooth®

Panasonic bears no responsibility for data and/or information that is compromised during a wireless transmission.

■ Frequency band used

This unit uses the 2.4 GHz frequency band.

■ Certification of this unit

- This unit conforms to frequency restrictions and has received certification based on frequency laws. Thus, a wireless permit is not necessary.
- The actions below are punishable by law in some countries:
 - Taking apart/modifying this unit.
 - Removing specification indications.

■ Restrictions of use

- Wireless transmission and/or usage with all Bluetooth® equipped devices is not guaranteed.
- All devices must conform to standards set by Bluetooth SIG, Inc.
- Depending on the specifications and settings of a device, it can fail to connect or some operations can be different.
- This unit supports Bluetooth® security features. But depending on the operating environment and/or settings, this security may not be sufficient. Transmit data wirelessly to this unit with caution.
- This unit cannot transmit data to a Bluetooth® device.

■ Range of use

Use this unit at a maximum range of 10 m.

The range can decrease depending on the environment, obstacles or interference.

■ Interference from other devices

- This unit may not function properly and troubles such as noise and sound jumps may arise due to radio wave interference if this unit is located too close to other Bluetooth® devices or the devices that use the 2.4 GHz band.
- This unit may not function properly if radio waves from a nearby broadcasting station, etc. is too strong.

■ Intended usage

- This unit is for normal, general use only.
- Do not use this system near an equipment or in an environment that is sensitive to radio frequency interference (example: airports, hospitals, laboratories, etc).

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Expressions used in this document

- Pages to be referred to are indicated as “→ ○○”.
- The product illustrations may differ from the actual product.

Accessories

Please check and identify the supplied accessories.

- ☐ **1 x USB charging cord**
- ☐ **1 x Carrying pouch**
- ☐ **1 x Earpieces set (L, S)**

- M-size earpieces are attached at the time of purchase.

Maintenance

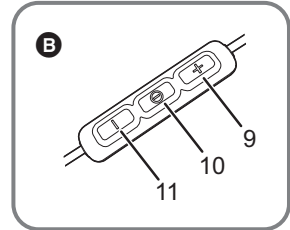
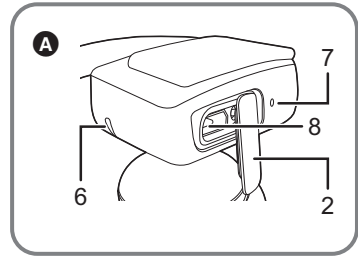
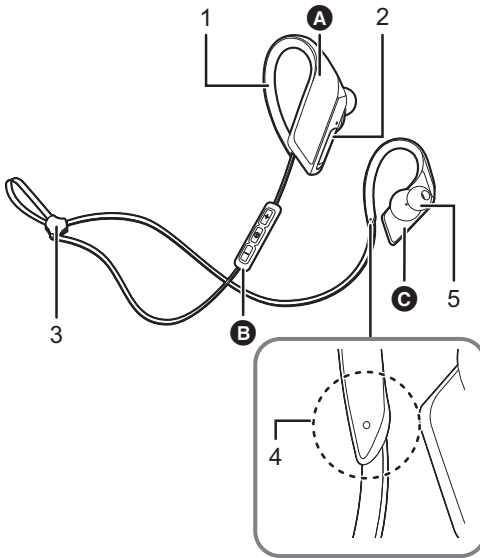
Clean this unit with a dry and soft cloth.

- Do not use solvents including benzine, thinner, alcohol, kitchen detergent, a chemical wiper, etc. This might cause the exterior case to be deformed or the coating to come off.

Keeping the battery performance

- During the long period of disuse, full charge this unit once every 6 months to keep the battery performance.

Part names



- A** Right earphone
B Remote controller
C Left earphone

- 1 Clip
 2 USB lid
 3 Cord adjuster
 4 Raised dot indicating the left side
 5 Earpiece
 6 Microphone
 7 LED indicator light*1*2

- 8 Charging terminal (DC IN)
 • Open the USB lid and connect the USB charging cord (supplied) to this terminal when charging.
 (→ 7)
 9 [+] button
 10 [⊕] button
 11 [-] button

*1 Hereafter referred to as "LED"

*2 Examples of lighting/blinking patterns

Lighting (red):	Charging is in progress
Blinking alternately in blue and red:	Bluetooth® pairing (registration) standby
Blinking slowly (blue)*3:	Bluetooth® connection standby
Blinking twice about every 2 seconds (blue)*3:	A Bluetooth® pairing (registration) has been established or a call is in progress
Blinking (blue)*3:	A call is being received

*3 The battery is low when it is blinking in red. (→ 14, "Battery level notification")

Note

- Do not use any other USB charging cords except the supplied one.
- When using the unit, do not cover the right housing with the palm of your hand. The Bluetooth® connection may be blocked.

Charging

The rechargeable battery (installed in the unit) is not charged initially. Charge the battery before using the unit.

1 Connect this unit to a computer using the USB charging cord.

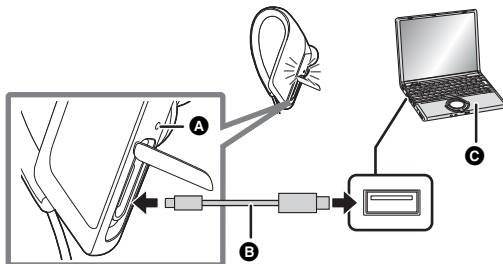
- Within approximately 3 seconds after the connection is established, the LED on the right earphone will light in red.

A: LED

B: USB charging cord (supplied)

- Check the direction of the terminals and plug in/out straight holding onto the plug. (It may result in malfunction by the deforming of the terminal if it is plugged in obliquely or in wrong direction.)

C: Computer



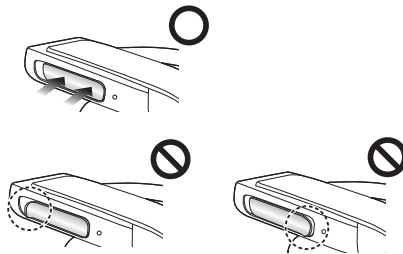
- The LED lights in red when charging is in progress. When charging is completed, the LED will go out.
- Charging will take approximately 1.5 hours from empty state to fully charged. (Quick charging time for 70 minutes operation: Approx. 15 minutes)

2 Close the charging terminal cover securely.

■ Attention

Do not touch the charging terminal with wet hand.

- If sweat or liquid is attached to the charging terminal, malfunction may occur.



Note

- The Bluetooth® feature cannot be used when this unit is connected to a computer using the USB charging cord.
- Charge in a room temperature between 10 °C and 35 °C. Outside of this temperature range, charging may stop and the LED may go out.
- The power cannot be turned on while charging.
- Do not use any other USB charging cords except the supplied one.

Caution: Use only the supplied USB charging cord when connecting to a computer.

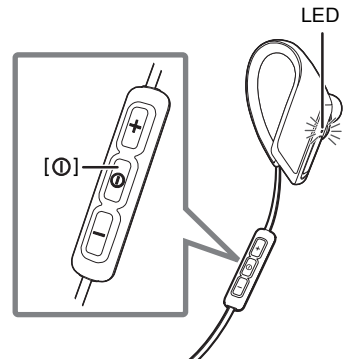
Turning the power on/off

In the power-off state, press and hold [ⓘ] of this unit for approx. 3 seconds until the LED (blue) blinks.

• A beep will sound and the LED on the right earphone will blink.

■ To turn the power off

Press and hold [ⓘ] for approximately 3 seconds. A beep will sound and the power will be turned off.



Note

• When the unit is not operated for approximately 5 minutes, the power will automatically turn off. (→ 14, "Auto power off")

Connecting a Bluetooth® device

Preparation

- Place the Bluetooth® device within approx. 1 m from the unit.
- Check the device operation using its operation instructions as required.

Pairing (Registration) this unit with the Bluetooth® device for connection

1 In the power-off state, press and hold [ⓘ] of this unit until the LED blinks.

When pairing a device for the first time: approx. 3 seconds

When pairing a second or subsequent devices: approx. 5 seconds

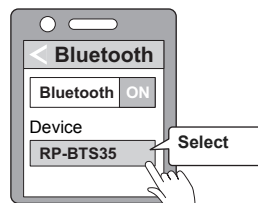
- The unit starts to search for the Bluetooth® device for connection, and the LED will blink in blue and red alternately.

2 Turn on the power of the Bluetooth® unit, and enable the Bluetooth® function.

3 Select “RP-BTS35” from the Bluetooth® device’s menu.

- A MAC address (an alphanumeric character string that is displayed by and unique to the device) may be displayed before “RP-BTS35” is displayed.
- If prompted for a passkey, input the passkey “0000 (four zeros)” of this unit.

e.g.



4 Check the connection with the Bluetooth® device on the unit.

- The LED will blink in blue and red alternately until the connection with the device is completed. When the LED (blue) blinks twice every approx. 2 seconds, pairing (registration) is completed. (Connection established)

Note

- If connection to a device is not established within approximately 5 minutes, the unit will be turned off. Perform pairing again.
- You can pair up to 8 Bluetooth® devices with this unit. If a 9th device is paired, the device with the oldest connection will be replaced. To use it, perform pairing again.

Connecting a paired Bluetooth® device

1 Turn on this unit.

- Press and hold [ⓘ] of this unit for approx. 3 seconds until the LED (blue) blinks.
- A beep will sound, and the LED (blue) will blink slowly.

2 Perform steps 2 and 3 of “Pairing (Registration) this unit with the Bluetooth® device for connection”. (→ 9)

- When the LED (blue) blinks twice every approx. 2 seconds, pairing (registration) is completed. (Connection established)

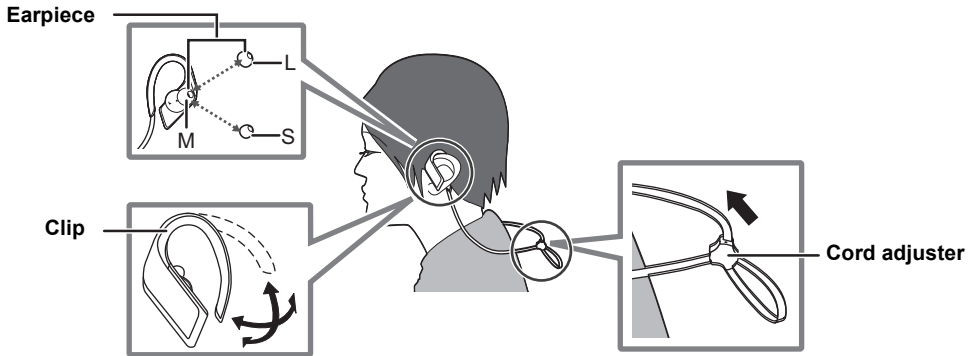
Note

- This unit remembers the device lastly connected. Connection may be automatically established after step 1 (see above).
- If connection to a device is not established within approximately 5 minutes, the unit will be turned off. Turn on the unit again.

How to wear the earphones

Check the sides (L and R), then wear the earphones from behind your neck and hook over both ears, and bend the clip to adjust. Move the cord adjuster towards the back of your head.

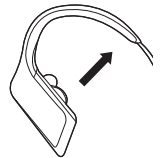
- M-size earpieces are attached at the time of purchase. If they are not the right size, replace them with S or L-size earpieces (supplied).



Adjusting the clips for your ears

Follow the steps below for the first time to ensure the most comfortable and secure fit.

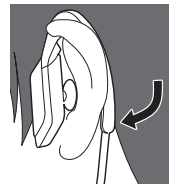
- 1 Expand the clip by bending the clip away from the earphone.**



- 2 Place the earphone on your ear.**



- 3 Bend the clip around your ear.**



- 4 Adjust another earphone.**

■ Attention

- Do not bend the clip more than necessary. The clip can not be adjusted if it is damaged.

Note

- If the pair of earpieces is not the right size, the way the sound is heard will be adversely affected. You may have hard time hearing the bass, for example. In that case, replace the pair with one of the supplied pairs in a different size.

Listening to music

If the Bluetooth® compatible device supports the “A2DP” and “AVRCP” Bluetooth® profiles, music can be played back with remote control operations on the unit.

- A2DP (Advanced Audio Distribution Profile): Transmits audio to the unit.
- AVRCP (Audio/Video Remote Control Profile): Allows remote control of the device using the unit.

1 Connect the Bluetooth® device and the unit. (→ 9, “Connecting a Bluetooth® device”)

2 Select and play the music on the Bluetooth® device.

- The selected music is output to the earphones of the unit.
- Operating time:
The maximum playback time is approximately 6 hours. (It may become shorter depending on the usage conditions.)

■ Attention

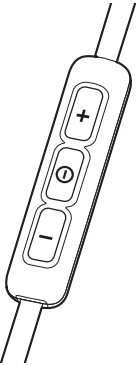
- The unit might leak sound depending on the volume level.
- When the volume is increased to near maximum level, music may sound distorted. Decrease the volume until the distortion is cleared.

Remote controlling

You can control the Bluetooth® device using the unit.

- Depending on the Bluetooth® device, even if you press buttons on the unit, some functions may not respond or may operate differently from the descriptions below.

(Operation example)



Function	Operation
Play / Pause	Press [⏮].
Increase the volume	Press [+].
Decrease the volume	Press [-].
Forward to the start of next track	Press and hold [+] for approximately 2 seconds.
Return to the start of current track	Press and hold [-] for approximately 2 seconds.

Note

- The volume can be adjusted in 16 levels. When the maximum or minimum volume is reached, a beep will sound.

Making a phone call

With Bluetooth® enabled phones (cell phones or smartphones) that support the “HSP” or “HFP” Bluetooth® profile, you can use the unit for phone calls.

- **HSP (Headset Profile):**

This profile can be used to receive monaural sounds and establish two-way communication using the microphone on the unit.

- **HFP (Hands-Free Profile):**

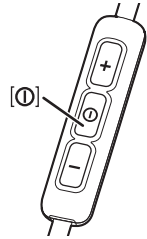
In addition to the HSP functions, this profile has the incoming and outgoing calls function.

(This unit does not have a function that allows you to make phone calls independently of a Bluetooth® enabled phone.)

1 Connect the Bluetooth® device and the unit. (→ 9, “Connecting a Bluetooth® device”)

2 Press [⓪] on the unit and answer the incoming call.

- During an incoming call, ringtone will sound from the earphones and the LED will blink.
- (HFP only) To reject the incoming call, press [⓪] twice quickly.



3 Start talking.

- The LED will repeatedly blink 2 times during a call.
- The volume can be adjusted during a phone call. For setting instructions, see page 12.

4 Press [⓪] to end the phone call.

- A beep will sound.

Note

- There may be instances when hands free setting needs to be done on the Bluetooth® enabled phone.
- Depending on the Bluetooth® enabled phone, you may hear incoming and outgoing call ringtones of the phone from the unit.
- (HFP only) The calling device will be switched between the Bluetooth® enabled phone and the unit. (Press [⓪] on the unit twice quickly to switch.)
- You can have a phone conversation using the microphone of the unit by making a call from the Bluetooth® enabled phone.

Useful functions

Resetting the unit

This unit can be reset when all operations are rejected. To reset the unit, connect the unit to a computer using the USB charging cord. All the previous operations will be cancelled. (The pairing device information will not be deleted.)

Auto power off

If the unit is not connected to a Bluetooth[®] device, the unit will beep and turn off automatically approximately 5 minutes after you have stopped using it.

Battery level notification

When the battery level is low during use of the unit, the blue blinking LED will change to red. A beep will sound every 1 minute. When the battery runs out, the power will turn off.

Restoring to the factory settings

When you want to delete all pairing device information, etc., you can restore the unit to the factory settings (original settings upon purchase). Charge the battery before restoring the unit.

- 1 While the unit is turned off, press and hold [ⓘ] for at least 5 seconds until the LED starts blinking alternately in blue and red.**
- 2 While the LED is blinking alternately in blue and red, press and hold [+] and [-] at the same time for at least 5 seconds.**
 - The LED will blink fast in blue. The unit will restore to the factory settings.

■ Attention

- When pairing a device again, delete the registering information (Device: "RP-BTS35") from the Bluetooth® device's menu, and register this unit with the Bluetooth® device again. (→ 9)

Copyright, etc.

The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Panasonic Corporation is under license.
Other trademarks and trade names are those of their respective owners.

Other system names and product names appearing in this document are in general the registered trademarks or trademarks of the respective developer companies.
Note that the ™ mark and ® mark do not appear in this document.

Troubleshooting

Before requesting service, make the following checks. If you are in doubt about some of the check points, or if the remedies indicated do not solve the problem, consult your dealer for instructions.

General

The unit does not respond.

- Connect the unit to a computer using the USB charging cord. The unit will be reset. (→ 14)

Power supply and charging

Cannot charge the unit.

- Make sure the computer is turned on and is not on standby or sleep mode.
- Is the USB port you are currently using working properly? If your computer has other USB ports, unplug the connector from its current port and plug it into one of the other ports.
- If the measures mentioned above are not applicable, unplug the USB charging cord and plug it in again.
- If the charge time and operating time become shortened, the battery may have run down. (Number of charging times of the installed battery: Approximately 300.)

LED does not light during charging. / Charging takes longer.

- Is the USB charging cord (supplied) connected firmly to the USB terminal of the computer? (→ 7)
- Make sure to charge in a room temperature between 10 °C and 35 °C.

The power does not turn on.

- Is the unit being charged? The power cannot be turned ON during charging. (→ 7)

Bluetooth® device connection

The device cannot be connected.

- Delete the pairing information for this unit from the Bluetooth® device, then pair them again. (→ 9)

Sound and audio volume

No sound.

- Make sure that the unit and the Bluetooth® device are connected correctly. (→ 9)
- Check if music is playing on the Bluetooth® device.
- Make sure that the unit is turned on and the volume is not set too low.
- Pair and connect the Bluetooth® device and the unit again. (→ 9)
- Check if the Bluetooth® compatible device supports "A2DP" profile. For details on profiles, see "Listening to music" (→ 12). Also refer to the operating manual for the Bluetooth® compatible device.

Low volume.

- Increase the volume of the unit. (→ 12)
- Increase the volume on the Bluetooth® device.

Sound from the device is cut off. / Sound quality is bad.

- Sound may be disrupted if signals are blocked. Do not fully cover this unit with the palm of your hand, etc.
- The device may be out of the 10 m communication range. Move the device closer to this unit.
- Remove any obstacle between this unit and the device.
- Switch off any wireless LAN device when not in use.
- A communication problem may arise if the battery is not fully charged. Charge the unit. (→ 7)

Phone Calls**You cannot hear the other person.**

- Make sure that the unit and the Bluetooth® enabled phone are turned on.
- Check if the unit and the Bluetooth® enabled phone are connected. (→ 9)
- Check the audio settings of the Bluetooth® enabled phone. Switch the calling device to the unit if it is set to the Bluetooth® enabled phone. (→ 9)
- If the volume of the other person's voice is too low, increase the volume of both the unit and the Bluetooth® enabled phone.

Cannot make a phone call.

- Check if the Bluetooth® compatible device supports "HSP" or "HFP" profile. For details on profiles, see "Listening to music" (→ 12) and "Making a phone call" (→ 13). Also refer to the operating manual for the Bluetooth® enabled phone.

Specifications

■ General

Power supply	DC 5 V, 500 mA (Internal battery: 3.7 V (Li-polymer 90 mAh))
Operating time ^{*1}	Approx. 6 hours
Charging time ^{*2} (25 °C)	Approx. 1.5 hours
Charging temperature range	10 °C to 35 °C
Operating temperature range	0 °C to 40 °C
Operating humidity range	35%RH to 80%RH (no condensation)
Mass	Approx. 21 g

*1 It may be shorter depending on the operating conditions.

*2 Time taken to recharge from empty to full.

■ Water resistant

Water resistant	IPX5 equivalent
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■ Bluetooth® section

Bluetooth® system specification	Ver. 4.1
Wireless equipment classification	Class 2 (2.5 mW)
Frequency band	2402 MHz to 2480 MHz
Max RF power	4 dBm
Supported profiles	A2DP, AVRCP, HSP, HFP
Supported codec	SBC
Operating distance	Up to 10 m

■ Speaker section

Driver units	9 mm
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■ Terminal section

DC IN	DC 5 V, 500 mA
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■ Microphone section

Type	Mono
------	------

■ Accessory section

USB charging cord	0.1 m
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• Specifications are subject to change without notice.

To remove the battery when disposing of this unit

The following instructions are not intended for repairing purposes but for the disposal of this unit. This unit is not restorable once disassembled.

• When disposing of this unit, take out the battery installed in this unit and recycle it.

■ Danger

As the rechargeable battery is specifically for this product, do not use it for any other device.

Do not charge the removed battery.

- Do not heat or expose to flame.
 - Do not leave the battery(ies) in a car exposed to direct sunlight for a long period of time with doors and windows closed.
 - Do not pierce the battery with a nail, subject it to an impact, or dismantle or modify it.
 - Do not let the wires touch any other metal or each other.
 - Do not carry or store the battery with a necklace, hair pin, or the like.
- Doing so may cause the battery to generate heat, ignite, or rupture.

■ Warning

Do not place the removed battery, and other items within reach of infants.

Accidental swallowing of such an item may have an adverse effect on the body.

- In the event that you think such an item has been swallowed, consult a doctor immediately.

In the event of fluid leaking from the battery, take the following measure, and do not touch the fluid with bare hands.

Fluid entering into an eye may cause loss of eyesight.

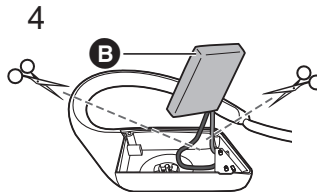
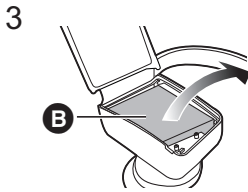
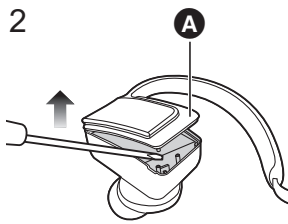
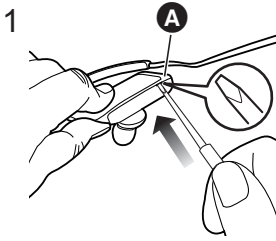
- Wash the eye with water immediately without rubbing it, and then consult a doctor.

Fluid getting on your body or clothes may cause inflammation of the skin or injury.

- Sufficiently rinse with clean water, and then consult a doctor.

A lithium-ion polymer rechargeable battery is built in to the left earphone. Please discard according to local regulations. When disposing this product, disassemble properly by following the procedure, and remove the internal rechargeable battery.

- Disassemble after the battery runs out.
- When disposing of the battery, please contact your local authorities or dealer and ask for the correct method of disposal.



- 1 Hold the top of the left earphone (L), and put a straight-slot screwdriver (commercially available) under the upper cover (A).**
 - Make sure to keep fingers away from the tip of the screwdriver.
 - Select a screwdriver to be large enough for a space under the upper cover.
- 2 Use the screwdriver for leverage, and push the upper cover (A) upward.**
 - Be careful not to touch the battery with the screwdriver.
- 3 Hold the battery (B), and remove it.**
- 4 Pull off the battery (B) and separate it from the left earphone by cutting off the wires, one by one, with scissors.**
 - Insulate the wire parts of the removed battery with cellophane tape.
 - Do not damage or dismantle the battery.

Declaration of Conformity (DoC)

Hereby, "*Panasonic Corporation*" declares that this product is in compliance with the essential requirements and other relevant provisions of

Directive 2014/53/EU.

Customers can download a copy of the original DoC to our RE products from our DoC server:

<http://www.ptc.panasonic.eu>

Contact to Authorised Representative:

Panasonic Marketing Europe GmbH,

Panasonic Testing Centre, Winsbergring 15, 22525 Hamburg, Germany

Type of wireless	Frequency band	Maximum power
Bluetooth®	2402 - 2480 MHz	4 dBm

Disposal of Old Equipment and Batteries**Only for European Union and countries with recycling systems**

These symbols on the products, packaging, and/or accompanying documents mean that used electrical and electronic products and batteries must not be mixed with general household waste. For proper treatment, recovery and recycling of old products and used batteries, please take them to applicable collection points in accordance with your national legislation.

By disposing of them correctly, you will help to save valuable resources and prevent any potential negative effects on human health and the environment.

For more information about collection and recycling, please contact your local municipality.

Penalties may be applicable for incorrect disposal of this waste, in accordance with national legislation.

**Note for the battery symbol (bottom symbol):**

This symbol might be used in combination with a chemical symbol. In this case it complies with the requirement set by the Directive for the chemical involved.

For the United Kingdom and Ireland customers

Sales and Support Information

Customer Communications Centre

- For customers within the UK: 0344 844 3899
- For customers within Ireland: 01 289 8333
- Monday – Friday 9:00 am – 5:00 pm (Excluding public holidays).
- For further support on your product, please visit our website:
www.panasonic.co.uk

Direct Sales at Panasonic UK

- Order accessory and consumable items for your product with ease and confidence by phoning our Customer Communications Centre Monday – Friday 9:00 am – 5:00 pm (Excluding public holidays).
- Or go on line through our Internet Accessory ordering application at www.pas-europe.com.
- Most major credit and debit cards accepted.
- All enquiries transactions and distribution facilities are provided directly by Panasonic UK.
- It couldn't be simpler!
- Also available through our Internet is direct shopping for a wide range of finished products. Take a browse on our website for further details.

Manufactured by: Panasonic Corporation
Kadoma, Osaka, Japan
Importer for Europe: Panasonic Marketing Europe GmbH
Panasonic Testing Centre
Winsbergring 15, 22525 Hamburg, Germany



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<http://www.panasonic.com>

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